1	UNITED STATES DISTRICT COURT			
2	SOUTHERN DISTRICT OF FLORIDA			
3	CASE NO. 0:22-CV-61553-WPD			
4				
5	CRUZ VALDIVIESO FIGUERA,			
б	Plaintiff,			
7	vs.			
8	ALL VIP CARE, INC., & LIZ VELAZQUEZ McKINNON,			
	Defendants.			
10	/			
11				
12	DEPOSITION OF CRUZ DAICELIS VALDIVIESO FIGUERA			
13	(Videoconference)			
14				
15	June 6, 2023 11:01 a.m.			
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21				
22	Stenographically Reported By: HALEY DAWN WESTRA, RPR, CRR			
23	Reporter and Notary Public BAILEY ENTIN REPORTING, LLC Fort Lauderdale Office			
24	Phone - 954-745-9511			
25				

1	APPEARANCES:
2	On behalf of the Plaintiff:
3	
4	FLORIDA HEALTHCARE LAW FIRM BY: Mr. Randy M. Goldberg, Esq.
5	151 NW 1st Avenue Delray Beach, Florida 33444
6	randy@randygoldberglaw.com, 754-224-0867
7	On behalf of the Defendants:
8	FAIRLAW FIRM
9	BY: Mr. Toussaint Marcus Cummings, Esq. 135 San Lorenzo Avenue, Suite 770 Coral Gables, Florida 33146
10	toussaint@fairlawattorney.com, 305-230-4884
11	
12	Also Present: Ms. Katherine Klejman, Interpreter
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Deposition	of CRUZ	Z DAICEI	LIS VAL	DIVIESO	FIGUERA

	Page 3	,	Page 5
1	INDEX		Q. And we have a court reporter here I'm
2	WITNESS PAGE		sorry.
3	CRUZ DAICELIS VALDIVIESO FIGUERA	3	We have a court reporter here who is going
5	EXAMINATION BY MR. GOLDBERG 4 EXAMINATION BY MR. CUMMINGS 45	4	to take down your testimony, so it's important that
6		5	every answer you give be verbal, such as "yes," "no,"
7	FURTHER EXAMINATION BY MR. GOLDBERG 62	6 7	or whatever the response is. She cannot take down
8		8	body movements or motions.
9	EXHIBITS	9	A. Okay. Q. Thank you.
10	EARIBITS	10	
11		11	Are you under any medication or alcoholic beverages or any drugs that would prevent you from
12	EXHIBIT DESCRIPTION PAGE	12	
13	Exh. A Agreement and Signup Documents 29	13	A. No.
14	Exh. B Patient time sheets 35	14	Q. If at any time during the deposition today
15	Exh. C Patient Calendar (All VIP) 67	15	
16	Exh. D Weekly Pay Stubs 67	16	whatever reason, we will be happy to temporarily
17		17	adjourn the deposition to allow you to take such a
18		18	break. Okay?
19		19	A. Okay.
20		20	Q. The only condition I would ask is that a
21		21	break not be taken in between a question being asked
22		22	
23		23	We would just ask that a question be asked
24		24	and answered before a break is taken. Okay?
25		25	A. Okay.
1	The following videoconference Zoom deposition	1	Q. If at any time I ask you a question that you
2	was taken before HALEY DAWN WESTRA, Stenographic	2	do not understand or is confusing to you, I want you
3	Reporter, in and for the State of Florida at Large,	3	to please ask me to restate the question, and I will
4	in the above cause.	4	
5		5	A. Okay.
6		6	Q. For the record, what is your full name?
7	KATHERINE KLEJMAN,	7	A. For the record, Cruz Daicelis Valdivieso.
8	an interpreter herein, having been first duly sworn	8	Cruz Valdivieso.
9	by the Certified Reporter to translate from English	9	Q. And what about the name Figuera?
10	to Spanish and Spanish to English to the best of	10	A. Figuera is my second last name.
11	their ability translated as follows:	11	Q. Okay. But that's part of your formal name;
12		12	correct?
13	CRUZ DAICELIS VALDIVIESO FIGUERA,	13	A. Yes, correct.
14	a witness herein, having been first duly sworn by the	14	Q. As we discussed earlier, and you had no
15	Certified Reporter to speak the truth and nothing but	15	objection to it, I'm going to just refer to you as
16	the truth, was examined and testified as follows:	16	Cruz today; is that okay?
17		17	A. Perfect.
18	EXAMINATION	18	Q. Are you known by any nicknames?
19	BY MR. GOLDBERG:	19	A. Daisy.
20	Q. Good morning, Cruz. My name is Randy	20	Q. Thank you for that.
21	Goldberg, and I represent All VIP Care and Liz	21	Where do you currently reside?
22	McKinnon.	22	
23	Today is your deposition regarding this		
	lawsuit that you filed against All VIP Care.		
25	A. Okay.	25	Q. And when did you graduate high school?

1	A. I didn't graduate. I didn't finish high	1	Page 9 THE WITNESS: S-I-N-I-N-A-N-I.
2	school.	2	BY MR. GOLDBERG:
3	Q. What is your cell phone number?	3	Q. And what does this company do?
4	A.	4	A. This company takes care of people with
5	Q. And who is your cell phone provider?	5	disabilities.
6	A.	6	Q. Okay. Is Ms. Cruz reading these answers off
7	Q. And what is your email address?	7	of some document in front of her?
8	A.	8	A. No. I have a paper where I'm writing down
		9	how to spell things.
10	Q. Thank you.	10	Q. I appreciate that. Thank you for clarifying
11	Do you have a personal website?	11	that.
12	A. No.	12	What role do you serve with Sininani?
13	Q. Are you presently married?	13	A. My job is a caretaker.
14	A. Yes.	14	Q. Are you working as a home health aide?
15	Q. And do you have any children?	15	A. Yes.
16	A. Yes.	16	Q. Do you own a business?
17	Q. Have you ever been convicted of a crime	17	A. No.
18	since you turned 18 years of age?	18	Q. Do you work for yourself?
19	A. Never.	19	A. I'm an independent contractor.
20	Q. Are you a party to any other litigation at	20	_
21	this time?	21	to you, Cruz?
22	A. Sorry. I didn't understand the question.	22	
23	Q. Are you a plaintiff or a defendant in any	23	-
24	other lawsuit that is going on at this time?	24	
25	A. No.	25	THE WITNESS: I didn't understand the
1	Page 8	1	Page 10
2	Q. Have you ever been a party to any other	2	question.
3	lawsuit about besides current lawsuit?	3	BT WIK. GOLDBLKG.
4	A. Yes.	4	Q. Understood.
5	Q. And what was that lawsuit?	5	You stated that you work as an independent
6	A. It was an accident at a park.	6	contractor for Sininani. Am I correct in that?
7	Q. So aside from this accident in a park, were	7	A. Yes.
8	there any other lawsuits that you've been a party to? A. No.		Q. And what does it mean by you being an
9		9	independent contractor with Sininani?
10	Q. Are you have you ever been a party to any	10	MR. CUMMINGS: Objection to form.
	administrative complaints or filings with any		THE WITTLESS. I am an independent worker,
11 12	governmental agency? A. No.	11	and I make I create my own schedule. I decide if I can work or I can't work that day.
13			,
14	Q. Have you ever filed any workers' compensation claims?	13	DI MIL GOLDBERG.
15	A. No.	15	A. They place the salary, and then if it's
16		16	
17	Q. Are you currently employed? A. Yes.	17	convenient for me, then I take it. Q. Understood. Thank you.
18		18	
19	Q. And who are you currently employed with?		Do you have a written contract with
20	A. With Sininani, S-I-N-I-N-A-N-I.	20	
21	Q. Sininani?	21	A. Yes.
22	A. The agency is called Sininani.	22	Q. Are you a member of any professional
	MR. GOLDBERG: Okay. Can you spell that for	23	associations or clubs?
23 24	me? I didn't catch that, Madam Interpreter.	24	71. 110.
	THE VIDEOGRAPHER: Yes. The way I caught	25	Q. Do you have a racebook account.
	it	2,	A. Yes.

A. I don't know.

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Is Sininani a nurse registry?

Q. You are licensed as a home health aide with

²² because when I hear the word in Spanish --

25 not --

²³ interpreter clarifying here -- when I hear the word

"cuidadora" is -- I'm taking it as caretaker. I'm

_	Page 15		Page 17
1	MR. GOLDBERG: Okay.	1	because it's becoming confusing, I think, for the
2	THE INTERPRETER: It could be "aide"; it	2	record.
3	could be "caretaker," but let me double-check that	3	MR. CUMMINGS: Okay.
4	with the witness. One second.	4	THE INTERPRETER: If that's okay. I don't
5	MR. GOLDBERG: Please do, ma'am.	5	know. I I
6	THE INTERPRETER: So because there's a mixup	6	MR. CUMMINGS: Yeah, I mean, for our
7	here on the words, I think it's best to just use	7	purposes, it does have a specific meaning, but I'm
8	"HHA," which is "home health aide," if that's okay	8	not you know, I'm going to let Mr. Goldberg
9	because	9	conduct his deposition.
10	MR. GOLDBERG: That is absolutely	10	I just wanted to know what she said because
11	THE INTERPRETER: there's a mixup on the	11	I wasn't sure if you were giving me a giving a
12	Spanish words with "taking care" and being an		direct translation of what my client said.
13	assistant.	13	THE INTERPRETER: Oh, yeah, I'm giving a
14	So I think it'll for the record, it's	14	direct translation, but if there's two different
15	going to be helpful that way.		meanings to one word, which could happen sometimes in
16	MR. GOLDBERG: Okay.		Spanish
17	MR. CUMMINGS: And I'm sorry. Just to	17	MR. CUMMINGS: Right.
18	clarify, Madam Interpreter.	18	THE INTERPRETER: I just want to make
19	Did Ms. Cruz say that her use of the term	19	sure I pick the right word in English to use.
20	how do you pronounce cui how do you pronounce it	20	MR. CUMMINGS: Okay. Understood.
21	"cuidadora"?	21	MR. GOLDBERG: Okay. I don't want to beat a
22	THE INTERPRETER: Yeah, so "cuidadora,"	22	dead horse by any stretch of the imagination, but
23	for me, and my brain just went to caretaker		Mr. Cummings is right. It's important that we
24	MR. CUMMINGS: Caretaker?		understand that home health aide is what Ms what
25	THE INTERPRETER: like taking care of		Ms. Cruz is performing services as.
	Page 16		Page 18
1	someone.	1	So when the term "caretaker" has been
2	But I know the medical like, we're	2	referenced, where we actually mean home health aide,
3	getting specific with the terminology. I'm trying to	3	or HHA, are we all in agreement with that?
4	keep it exactly to what it is.	4	THE INTERPRETER: Yeah, let's
5	So now that I know HHA is home health aide,	5	MR. CUMMINGS: So, I mean, I think for the
6	it's I mean, "aide" and "cuidadora" are both also	6	purposes of the deposition, I don't care as much, but
7	the same word.		as a you know, as a legal term of art,
8	MR. CUMMINGS: Got it.	8	Mr. Goldberg, you understand why I we understand
9	And when you asked her to clarify, what did	9	why this is important.
10	she say?	10	So I just don't want it to seem that she
11	THE INTERPRETER: She said she doesn't know	11	and also I don't want to coach here if she's not
12	because she doesn't know English. She because I	12	we're not translating, so I don't know if she
13	was saying, "In English, when they ask you, you know,	13	understands what I'm saying.
14	like, how do you say it in English?"	14	But I don't want it to I think maybe you
15	MR. CUMMINGS: Right.	15	have to ask more questions to see her understanding
16	THE INTERPRETER: "Do you say 'caretaker' or		of it
17	do you said 'aide?"	17	MR. GOLDBERG: I
18	And she said she doesn't know because she	18	MR. CUMMINGS: is the legal definition,
19	doesn't speak English.	19	right.
20	So I'm just trying to, yeah, keep it simple	20	MR. GOLDBERG: I plan to ask a couple of
21	for all of us. So maybe just keep it as "aide."	21	qualifying questions.
22	MR. CUMMINGS: Okay. Got it.	22	MR. CUMMINGS: Yeah, yeah. I figured.
23	So when she says "cuidadora," we're going to	23	That's why I said I'm just going to let you conduct
24	translate that to "aide" now?		your deposition.
25	THE INTERPRETER: Yeah. I think it's easier	25	I don't know if I'm prepared to say that
	THE HATERIAN TERM. I think it is casted	\Box	1 don't know it i'm proparou to say that

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Page 19 when she uses the term "cuidadora" that that means

² "home health aide," though. That's like a legal definition.

I'm not prepared to say that. But if for the purposes of the deposition, fine, you know.

MR. GOLDBERG: Okay. Let me -- Madam Interpreter, I want to ask a couple of questions to qualify this is if I may.

THE INTERPRETER: Yeah.

BY MR. GOLDBERG:

- Q. Ms. Cruz, you are a certified home health 12 aide with the state of Florida; correct?

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- Q. You are not a certified caretaker by the 15 state of Florida, are you?
 - A. I don't understand the question.
- Q. To the best of your knowledge, you do not 18 have a certification from the state of Florida that certifies you as a, quote/unquote, "caretaker"; correct?
- A. Yes, I got a certification at a school, and ²² I'm guessing that that school should be certified with the state of Florida.
- Q. No, ma'am. I -- let me restate the 25 question.

Cruz has a certification by the state of Florida as a home health aide: correct?

- A. Yes.
- Q. Ms. Cruz does not have a certification title as "caretaker"; correct?
- A. My certification does say "taking care of" ⁷ because that's what I do, is taking care of patients.
 - Q. But the certification is certifying Cruz as a home health aide; correct?
 - A. Yes.

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- Q. When the term "caretaker" has been used in 12 this deposition up until this point, was Cruz meaning to state that she is a home health aide?
 - A. Yes.
 - Q. You were employed by VIP as a home health aide; correct?
 - A. Yes.
 - Q. And you are employed by Sininani as a home health aide correct?
 - A. Yes.
 - Q. All right. I think we got that clarified. How does a nurse registry work, Ms. Cruz?
 - A. I don't know.
- 24 Q. What is the relationship, if you know,
- between a nurse registry and the registry's patients

or clients?

- A. I don't know.
- Q. What is the relationship between a nurse registry and home health aides, such as yourself, Ms. Cruz?
- A. In the nurse registry, you're certified by the state. And as HHA, you did a course in order to work.
- 9 Q. And your relationship with the nurse 10 registry is what?
 - A. The agency that I work with.
 - Q. I understand. Thank you.

What are your duties as a home health aide?

- A. I do everything that is asked of me, mostly for the quality and betterment of patients. I take care of cleaning for them and giving them food.
- 17 Q. Who determines what your duties for a home 18 health aide are for a patient or client?
 - A. When you're hired by the agency, you're given the different conditions under which the patient is founded.

22 So, for example, if the person has ²³ Alzheimer's, needs to be bathed in bed, needs to be fed, needs their clothes washed, and then you decide whether you want to take this patient on or not or

just to just be there for company.

Page 22

- Q. So you as the home health aide get to decide the scope of the services that you are willing to provide to these patients; correct?
 - A. Correct.
- Q. Who do you work for as a home health aide, the patient or the nurse registry?
- A. I would say I work for both because I work with the patient, and the company pays me.
- Q. And what does the company -- when you say "company," you're referring to the nurse registry; correct?
 - A. That is correct.
- 14 Q. Who terminate -- who can terminate the 15 relationship between the home health aide and the 16 patient?
 - A. Myself. I determine if I want to continue or not.
 - Q. And does the patient have the right to end the relationship between the patient and the home health aide as well?
- 22 A. Yes, they also have the right. They decide 23 if they want to be with that person or not.
- Q. "That person" being the home health aide; 25 correct?

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A. Yes.

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Q. What responsibilities, if you know, does the home health agency have over a -- I'm sorry. Let me strike that.

What responsibilities does the nurse registry have in overseeing the duties of a home health aide such as yourself, Ms. Cruz?

MR. CUMMINGS: Objection to the form.

THE WITNESS: They have managers and supervisors, and they -- they communicate with the families, and then the family can also report how well or how not well we do our jobs.

¹³BY MR. GOLDBERG:

- Q. Who is Diana Ramirez?
- A. Diana Ramirez was the VIP manager.
- Q. Was she your direct contact at VIP?
- A. Yes.
- Q. Who is Liz McKinnon?
- 19 A. I met her over the phone. By the way, a 20 very rude person.
 - Q. And who is your supervisor over at Sininani?
 - A. Dina Ramirez, D-I-N-A, Ramirez.
 - Q. Thank you.

Did you ever receive a performance review or evaluation from Diana Ramirez?

THE INTERPRETER: The interpreter is just going to request clarification on two names that are very similar, so one second.

THE WITNESS: So Dina, D-I-N-A, Ramirez was -- was for Sininani; and we had Diana,

⁶D-A-Y-A-N-A [sic], for VIP.

And with her, I never got a response from 8 her. Whenever I called, she said I don't have enough hours and never gave me a response and said, "Call 10 Liz."

MR. GOLDBERG: Thank you for that ¹² clarification as to Diana versus Dina.

13 BY MR. GOLDBERG:

- Q. In response to what was just stated, did 15 Ms. Cruz -- Ms. Cruz, did you ask Diana for any additional hours?
 - A. No. She -- no, never.

My hours worked were the same hours given by the agency. But when it came to payment, the payment always came with less hours.

So I would tell Diana about the lack of ²² hours, and she would say, "Next week. We will give them to you next week."

And when the week came by, I wouldn't get ²⁵ paid, and I noticed the payment would come in with less hours. They took out hours.

O. We'll come back to that issue in a little bit.

Going back to the question.

5 Have you ever -- have you ever received any performance evaluations from Diana Ramirez, Liz McKinnon, or any other persons at VIP?

- A. From neither of them.
- Q. What training was provided to you by VIP in your performance of duties as an HHA?
 - A. There wasn't any.
- Q. Is it correct that -- all of your training as a home health aide, was that pursuant to Florida 14 law?

MR. CUMMINGS: Objection to form. THE WITNESS: (No verbal response.)

¹⁷BY MR. GOLDBERG:

- Q. Ms. Cruz, are you going to answer that question?
- A. I didn't understand the question. I heard "Florida law," and that's all I heard.
- Q. No problem. We'll strike that question. Did anybody at VIP ever tell you how to perform the services that you provided to any of 25 VIP's patients?

A. Never.

Q. What equipment did VIP provide you in the performance of your services to the patients?

A. Nothing. I strongly asked for gloves and masks, but they didn't provide me with anything.

- Q. Did you provide your own gloves and masks?
- A. I had to purchase my own.

Even at that time, during the pandemic,

⁹ I had a very contaminated patient, and I was told --

I called Diana, and I was told that the agency

wouldn't provide gloves, that I had to purchase them on my own.

THE INTERPRETER: Interpreter is going to add something else that I didn't catch from Ms. Valdivieso. One second.

Okay. I can't clarify the exact medical term for a second, but it's a type of -- when you're in bed for too long.

So that patient was not only contaminated ²⁰ but had a lot of, I'm guessing, sores. So I just wanted to add that to that statement.

MR. GOLDBERG: Thank you for that clarification, Madam Interpreter.

THE INTERPRETER: You're welcome. Thank $_{25}|_{vo\underline{u}.}$

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¹BY MR. GOLDBERG:

Q. Who determined the amount of hours that you worked for the patients of VIP?

THE INTERPRETER: I didn't catch the first part of the question, Counsel.

MR. GOLDBERG: Certainly.

BY MR. GOLDBERG:

- O. Ms. Cruz, who determined the amount of hours that you provided service to each of the VIP patients?
 - A. Diana.

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- 12 Q. And you as the HHA had the right to accept or not accept those hours; correct?
 - A. Yes.
- Q. Did anybody at VIP ever prevent you from 16 having any other employment or contractual relationships? 17
- 18 A. No.
- 19 Q. How was your rate of pay determined for each 20 patient, Ms. Cruz?
- A. They would send a case that would -- that would read -- the case would read "There's a ²³ Mr. Perez, and this pays \$13 an hour"; it would say ²⁴ how many hours, and you would accept it or decide not 25 to accept it.

And if they didn't have someone else, they would just send you directly for that job.

- Q. But you had the right to refuse to accept ⁴ that particular job; correct?
 - A. Yes.
- Q. Is it true that if you are caring for | several patients of VIP at one time, that you could be earning different hourly rates per patient?
- A. The rate is the same. It would depend if it was on a weekend. Because it would be a bit more on 11 the weekends. But the rate would be the same of \$13 an hour.
 - Q. Give me a second here.

Did you ever ask anyone at VIP for additional hours or additional clients?

- A. No.
- 17 Q. You started your relationship with VIP on or about May 3rd, 2021; correct? 18
 - A. Yes.
 - Q. And your relationship ended in about July of **2022**; correct?
 - A. Yes.
- 23 Q. Why did that relationship end?
- 24 A. They didn't pay me.
 - O. So is it your testimony that you ended the

relationship, or did VIP end the relationship?

THE INTERPRETER: Interpreter is requesting a repetition because I didn't catch all of the information.

THE WITNESS: I ended the relationship with them due to payment.

BY MR. GOLDBERG:

O. We'll come back to the nonpayment allegation 9 in a little bit.

I want to focus your attention to Exhibit A. I sent a copy to Madam Court Reporter and to 12 Mr. Toussaint.

Exhibit A is a composite exhibit with Bates name -- Bates-numbered All VIP 26 A 1 through 25.

MR. GOLDBERG: Is it possible, Madam Court 16 Reporter, for this to be uploaded? I am very computer illiterate, and I apologize for that.

(Discussion off the record.)

BY MR. GOLDBERG:

Q. Ms. Cruz, I want you to look over this composite document, which coincidentally is an 22 exhibit from a previous deposition that Mr. Cummings 23 took.

It is my Exhibit A, which is your onboarding documents when your relationship with VPI began.

Page 30

Please look over these documents, ma'am, and let me know when you are done with that.

THE INTERPRETER: Interpreter caught that, but again, reminding witness to keep sentences short. It's impossible to catch all of it.

THE WITNESS: These documents, I signed them, but I never understood what the documents said.

They were all in English and never in Spanish, and I told them that I only spoke Spanish.

BY MR. GOLDBERG:

- 11 Q. So is it your testimony that you signed 12 these documents without reading and/or understanding the content of these documents?
- A. I told Diana that I didn't speak Spanish, 15 and I -- I signed these documents, but I never understood what they meant.
- Q. So the entire 14 months that you had a relationship with VIP, you never understood these 19 documents?
 - A. No. No. And it never mattered until now.
 - Q. Why did it not matter until now?
 - A. Because they never asked anything of me.
 - Q. Yet you performed under the terms of these documents; is that correct?
 - MR. CUMMINGS: Objection to form.

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Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA Page 31 1 THE WITNESS: Yes. ²BY MR. GOLDBERG: Q. And you were compensated for your services as an HHA under the terms of these documents; correct? A. Yes. Q. And you never had or requested anybody to interpret what these documents that you signed meant? A. They said that they sent -- they gave this 10 to everyone they admitted as HHA, that -- the fact ¹¹ that I didn't know understand English didn't matter, but I myself added to this document that I didn't 13 speak English. 14 Q. And who is the person or the persons that 15 they include? 16 A. The people that hired me, Diana. 17 Q. Nonetheless, the signatures and initials 18 that appear on this composite exhibit, those are your 19 signature and initials; correct? 20 A. Yes. 21 MR. GOLDBERG: We can take this one down, 22 Madam Court Reporter. 23 THE INTERPRETER: Interpreter would like to request a short break, if that's okay. 24 25 MR. GOLDBERG: No objection here. Page 32 1 Do you want to take 10 minutes? 2 THE INTERPRETER: Yes, that would be fine. 3 MR. CUMMINGS: Just for ease of time, can we just come back at 11:15? MR. GOLDBERG: 11:15? 6 MR. CUMMINGS: Yeah, because it's 11:04 now, so I mean, yeah, okay. MR. GOLDBERG: 11:15 it is. 9 THE INTERPRETER: Yes, that's fine. 10 (Recess taken from 11:04 a.m. to 11:14 a.m.) ¹¹BY MR. GOLDBERG: Q. Ms. Cruz, notwithstanding that you testified 13 that you did not understand the documents that you 14 signed with VIP, do you acknowledge that you were an independent contractor with VIP? 15 16

A. I don't know.

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Q. What don't you know, ma'am?

A. That I don't know if I'm an independent 18 19 contractor with them.

Q. You were paid for and received copies of paycheck stubs; correct?

A. My payments were automatic.

Q. You received copies of paycheck stubs;

A. I never received a copy from them. I have

copies from the bank.

Q. Did you file tax returns for the years 2021 3 and 2022?

A. Yes.

Q. And you received a 1099 tax form from VIP?

7 Q. And those tax forms identified you as an independent contractor; correct?

A. Yes.

10 Q. Is it still your testimony that you do not know if you're an independent contractor or not?

A. I got confused with the question, yes.

Q. So your testimony is that you were an independent contractor with VIP?

A. I am an independent contractor.

O. With VIP?

A. Yes.

Q. What were the names of the patients that you provided care for during your tenure with VIP?

THE INTERPRETER: Interpreter is going to request the third person.

THE WITNESS: The first was Gabrielle -- the ²³ first person -- no, the first patient was Gabrielle Gonzalez; the second patient was Angela Melendez; and 25 the third patient was Cesar, and last name is

Page 34

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¹|I-Z-I-Q-U-E; his wife, Yolanda, last name Izique, ² I-Z-I-O-U-E.

BY MR. GOLDBERG:

Q. Okay. So we have Gonzalez, Melendez, and **Izique**; correct?

A. Uh-huh. And, sorry, also Alicia Soto, S-O-T-O.

Q. Did you provide care as a home health aide 9 for all of these four patients at the same time or at different times?

A. I worked with Cesar, Izique, and Yolanda ¹² Izique at the same time, and then also with Angela Melendez. All three of them in the same day.

O. And what about Gonzalez and Soto?

A. Gabrielle Gonzalez passed away, and then I was assigned to Alicia Soto on her case.

Then I had Cesar and Yolanda as fixed work, ¹⁸ fixed patients. And then I was given Angela as fixed as well. All three of them, the same day with ²⁰ different times.

Q. Okay. Thank you for clarifying that. Did you complete a time sheet for each patient, for each -- let me rephrase that. Excuse me.

For each patient, did vou complete a visit

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Page 35

Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA

1 schedule or time sheet?

- A. Time sheet for each patient.
- Q. And does each of those time sheets reflect 4 the amount of time that you provided service as an ⁵ HHA to each of these patients?
 - A. Yes.

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- Q. And each of these time sheets is signed by vourself; correct?
 - A. By myself and the patients.
- 10 Q. Now I want to direct your attention to 11 Exhibit B which, again was provided to your counsel 12 and Madam Court Reporter, which is composite exhibit of time sheets with -- I apologize -- with the Bates numbering of VIP.Docs 11 through and including 63.

Do you recognize these documents, Ms. Cruz?

- A. Yes.
 - Q. What are these documents, ma'am?
- 18 A. This was the document where we would be able 19 to establish the amount of hours worked with the patient and the amount of hours worked. 20
- Q. Do -- are these the complete time records 22 that you generated during your tenure with VIP?
- A. Yes. Yes, you would place all the hours ²⁴ there.
 - Q. And do these -- does this composite exhibit

1 reflect all of the time sheets that you generated ² during your tenure with VIP?

- A. Yes.
- Q. And you were to be paid your \$13 an hour based on these time sheets; correct?
 - A. Correct, ves.
- 7 Q. Now, is it your testimony that you have not been paid for all of the hours reflected on these time sheets?
 - A. Yes.
- 11 Q. How many hours do you believe that you have 12 not been paid for pursuant to the time sheets and to 13 the payments that were made to you?
- 14 A. Right now, at this moment, I can't recall, 15 but they owe me hours.
- Q. How many hours do they owe you, ma'am? 16

MR. CUMMINGS: Objection to form.

18 THE WITNESS: I don't recall.

19 THE INTERPRETER: Counsel Cummings, I didn't catch that. You said "Objection to form"?

MR. CUMMINGS: Right. Yeah.

²² BY MR. GOLDBERG:

Q. Ms. Cruz, did you provide any services to 24 any VIP clients that are not documented on these time 25 records?

A. Never.

Q. Allow me one second, please.

Ms. Cruz, are you familiar with the HHA exchange calendaring program?

THE INTERPRETER: Counsel, I didn't catch the word after "exchange."

MR. GOLDBERG: Calendaring.

Let me rephrase that. Let me rephrase that.

THE INTERPRETER: Yes. Thank you.

10 MR. GOLDBERG: I apologize. I'm trying to make things easy for interpretation, but sometimes, ¹² I guess, I complicate it even more.

13 BY MR. GOLDBERG:

- Q. Ms. Cruz, are you familiar with the HHA exchange program?
 - A. Do I know the HHA exchange program? No.
 - O. You're not familiar with it?
- 19 Q. Is it fair to say, then, that you have never used this program?
 - A. I don't understand. I don't know.
- 22 Q. Was there ever a program that VIP asked you 23 to download onto your cell phone?
 - A. No.
 - Q. When you first learned that there were

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1 some --

> 2 MR. GOLDBERG: We can take down the exhibits, Madam Court Reporter. Thank you. ⁴ BY MR. GOLDBERG:

Q. Madam -- I'm sorry.

Ms. Cruz, when you observed or believed that there was a pay discrepancy between the hours that you provided services as a home health aide to one of the patients, did you address this concern with anybody at VIP?

- A. No.
- Q. I am confused. Allow me to try to clarify.

You never noticed that there was a 14 discrepancy between the hours that you submitted for payment and the amount of pay that you received from 16 **VIP?**

- A. I didn't understand the question.
- Q. You testified that you believe that VIP did 19 not pay you for all of the hours that you were ²⁰ entitled to be paid for; is that correct?
- 22 Q. When you noticed this discrepancy, did you 23 bring it to anybody at VIP's attention, such as Diana Ramirez?
 - A. Always when I notice irregularities with the

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Page 40

Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA

Page 39 payment, I told Diana, and she didn't pay attention 2 to me.

Q. So it's your testimony that at no time did 4 VIP cut you an additional check or draft to cover the discrepancy in the payments?

A. One time VIP did pay, and I had to go all the way over to West Palm Beach for a check that week.

I did not receive payment. It was a 2-hour drive to get that check. And I was mistreated at the office.

Q. How were you mistreated?

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A. When I got there at 1:00 p.m. and I had to ¹⁴ leave work without barely any gas left, I was received and told that they were going to lunch, and 16 they closed the door on my face until 2:00 p.m., and that's how long I waited to get a check.

Q. Did that check reconcile the payroll 19 discrepancy that you were concerned about?

A. No. That was just one week's pay. The --²¹ there was still pay regularities left. They only paid for one week.

Q. But you testified earlier you do not know how many hours are in dispute; correct?

A. I can't recall. It's been one year since,

and I can't recall the exact number of hours.

Q. Do you know which patient these hours in dispute are in regards to?

A. Yes. Cesar -- Cesar and Yolanda Izique, Angela Melendez, and Alicia Soto.

Q. Do you know what time frames these discrepancies occurred within?

THE INTERPRETER: Interpreter requests clarification. When you say "time frame," Counsel, do you mean month or...

11 MR. GOLDBERG: When these discrepancies arose, such as a month --

13 THE INTERPRETER: Can you give me the 14 months?

MR. GOLDBERG: -- or period --

THE INTERPRETER: Oh, yeah, a period of time.

MR. GOLDBERG: The period of time. I apologize.

THE INTERPRETER: No, no. It's okay. I'm just -- in Spanish, I'm trying to -- thank you.

THE WITNESS: No. This was -- not right 22 now. This was so long ago, but it's all documented. The lawyer has it.

I don't know the exact time frame.

BY MR. GOLDBERG:

Q. When did you begin work with Sininani?

Page 41

A. I started work with Sininani around August, ⁴ I believe. August, yes. August.

O. Of 2022?

A. 2021, I think.

Q. So you worked for Sininani and VIP at the same time?

A. No. I can't recall the exact date, but ¹⁰ I remember it was August I ended work with VIP, and I started work with Sininani.

Q. Thank you for that clarification.

13 When you went to work for Sininani, did any of VIP's clients that vou've identified follow vou over to Sininani?

16 A. Yes, they switched, and I already had an 17 application with Sininani.

Q. Who? Which clients switched?

A. Cesar and Yolanda Izique.

Q. What about Soto or the Melendez?

22 Q. You stated you already had an application in place. What do you mean?

A. After I left VIP, I applied for Sininani,

25 and that's where I'm currently working.

Page 42 Q. How did Izique learn that you were going to work for Sininani?

THE INTERPRETER: Counsel, can you repeat the first question? I didn't hear the first word.

MR. GOLDBERG: I apologize.

6 BY MR. GOLDBERG:

Q. How did the Iziques -- or again, I apologize 8 if I'm messing up their names -- learn that you were going to take employment -- or establish a relationship with Sininani?

THE INTERPRETER: And to clarify, you mean 12 | Izique?

MR. GOLDBERG: Izique, yes.

THE INTERPRETER: Interpreter is requesting pause. So one second.

THE WITNESS: They had -- I had a really good working relationship with them, a very nice relationship, and I told them I had to leave due to the nonpayment.

The relationship -- the relationship that 21 I had with the family was great. They liked my work. ²² I wanted to continue with them, but the agency was not paying me.

They said, "We are leaving VIP also, then, ²⁵ because if they don't pay you, then they're not going

BAILEY ENTIN REPORTING, LLC

Entered on FLSD Docket 07/18/2023 Page 13 of 20 CRUZ VALDIVIESO FIGUERA v. ALL VIP CARE, INC., & LIZ VELAZQUEZ McKINNON Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA Page 45 to pay the next people that come and work with us." BY MR. GOLDBERG: I left and then applied to a different 2 Q. Give me a couple seconds here, please. 3 agency; and then 15 days afterwards, they arrived and I believe we're close to wrapping up. 4 ⁴ requested me. They are my patients currently. When you resigned, according to your ⁵ BY MR. GOLDBERG: testimony, you resigned; you were not fired Q. And did you have this discussion with, from VI -- from your relationship with VIP; correct? ⁷ again, Izique while you were still employed -- I'm A. If they don't pay me, what am I going do? sorry, while you still had a relationship with VIP? I had to leave. A. They supported me the entire time because Q. Did VIP ever inform you that they were going 10 their daughter was always present, and her 10 to be filing a lawsuit against you for breach of your daughter -- their daughter was also in touch with contract with them? 12 Diana and knew of the circumstances of me not being 12 A. No. I can't recall. 13 13 paid. Q. Give me a second here. I think we're just 14 She tried to help fix the hours with Diana, about done. ¹⁵ but that didn't happen. 15 I believe we're done on my end. 16 16 O. So these conversations took place while you Mr. Cummings? were still an independent contractor with VIP; 17 17 MR. CUMMINGS: Yeah I'll do a quick -- well, 18 ¹⁸ I don't know how quick it will be, but I'll do some 19 A. Yes, always. I never wanted to leave VIP follow-up. 20 ²⁰ because I appreciated that they spoke my language, 21 ²¹ but it was due to the fact that I was not getting **EXAMINATION** 22 paid that I decided to leave. 22 BY MR. CUMMINGS: Q. Who at VIP spoke your language? Q. So, Ms. Cruz, do you know what the legal definition of an "independent contractor" is? A. Diana, Evelyn, all of them. They picked up ²⁵ in Spanish, but they -- they knew of my constant 25 Page 46 Page 44 Q. You do you know what the legal definition of worries about the payment, but it just wasn't a "nurse registry" is? resolved. Q. So your testimony earlier that you were A. No. Q. Do you know what the legal definition of a 4 forced to sign this engage -- these engagement "home health aide" is? 5 documents, Exhibit A, and nobody could explain them 6 6 to you, you're now testifying that Diana and others A. I don't know. That's why the agencies hire 7 spoke Spanish -us. 8 MR. CUMMINGS: Objection. THE REPORTER: Did you say, "I don't know. The agencies hire us"? BY MR. GOLDBERG: 10 10 Q. -- and read you the proposal; correct? THE INTERPRETER: "I don't know. That's why 11 MR. CUMMINGS: Objection to form. 11 the agencies hire us." Yes. 12 12 BY MR. CUMMINGS: THE INTERPRETER: I didn't catch the last Q. How did you first hear about All VIP? 13 part, but I caught the beginning. So one second, 14 14 Counsel, for the first part of the question. A. It was recommended by a friend. She gave me 15 the number. I called. They asked for all the 15 What was the last part? I didn't catch 16 documents that -- that were needed to apply, the

that, the last part of the question, Counsel Goldberg, after others -- Diana and others spoke Spanish, and I didn't catch the last part.

MR. GOLDBERG: "But they were available for you to discuss this onboarding independent agreement

with; correct?" 21

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22 THE WITNESS: They never discussed it, ²³ and I always asked. They said, "Just sign. Everyone starts the job like that."

started working with All VIP, did she speak Spanish? A. Yes, she spoke Spanish.

A. I can't recall her name.

18 me work.

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Q. Do you remember if that woman --

¹⁷ certifications. I went. I applied. And they gave

20 before you started working with All VIP?

Q. Do you know who you spoke to when you called

Q. The woman that you spoke with before you

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A. The Spanish she spoke was very minimal, very ² little Spanish.

- Q. And can you say for sure that the woman you spoke to when you first called All VIP was not Diana 5 Ramirez?
 - A. No, it wasn't Diana Ramirez; it was another woman that helped me fill out the application.
 - Q. Which office did that woman who you first spoke to work in?
 - A. Boca Raton.
 - Q. Which VIP office did you work out of?
- 12 A. Boca Raton.

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- Q. Which VIP office was Diana Ramirez located 14 in -- sorry, located in?
 - A. Boca Raton.
 - Q. When did you tell Diana Ramirez that you did not speak English?
- 18 A. Since the first time I was given a case that ¹⁹ was in Boca Raton, I was sent, and the people I was sent with only spoke -- only spoke English, and Liz intervened and got me out of there. 21
 - Q. Mr. Goldberg, the attorney for VIP, previously showed you what he marked as Exhibit A, and I'm going to show you that document again.

Where did you fill this document out?

Page 48

A. In Boca Raton.

- Q. Did you fill out your employment agreement with VIP at their Boca Raton office?
 - A. Yes.
- Q. Was anybody present with you when you were filling out the agreement?
- A. Yes. The girl that was giving me all the documentation to fill out.

When I was filling out, I told her I didn't 10 understand. She said, "This is where you put your 11 name. This is where you put this."

- Q. That girl that you're referring to, was she speaking to you in English or Spanish?
- 14 A. She spoke to me in English and with the 15 translator program into Spanish.
- Q. What translator program are you referring 17 to?
 - A. I have a translation program on my phone. I can't recall the name. I can't pronounce it.
- Q. Please explain to me how this process went. Did you type in words from the application and then translate them over into -- from English to Spanish, or did you -- sorry. Let me -- scratch that whole question.

Who was using the translator program, you or

the woman that worked at VIP?

A. I used it. I was using the translation -the translation program.

- O. Did you use the translation program to translate what she was saying to you?
 - A. Yes.
- Q. Did you -- did the program record her voice, or were you typing in what she was saying?
 - A. It was recording her voice.
- 10 Q. Did you -- so looking at this employment agreement in Exhibit A, we can see that it has about 12 one, two, three, four, five, six, seven, eight, nine, 13 ten, eleven -- it's about 25 pages, which is the 14 whole of Exhibit A.

Did you type all of the words from this 25-page document into your translation program?

- 17 A. Yes. Because no, she would say, "Here. ¹⁸ Here are the initials," so I would just translate the beginning, and then the rest was all the same.
 - Q. So the -- sorry. Go ahead.
- A. Because it was all signature, name, and --22 it was all "Sign here. Name here. Last name here. And signature" throughout the whole document.
 - O. Moving over to Exhibit B.

You were previously showed these time sheets

Page 50

Page 49

earlier in the deposition. Do you remember that?

A. Yes.

- Q. Does your handwriting appear anywhere on 4 this first time sheet that I'm showing you in Exhibit **B**?
 - A. Yes. Of course.
- Q. Where can I find your handwriting on this time sheet?
- A. In the hours -- wait a second. This isn't mine. It's someone else's.

This is Jenny's. We work together.

- Q. What do you mean by that? This is not your time sheet; this is another person's time sheet who was working with VIP?
- A. Exactly. Exactly. This is not my time sheet. This is my coworker Jenny Landa's time sheet. This is not my time sheet.
- O. And just for the record, I'm referring to page 1 of Exhibit B, which is a time sheet from the week of June 13, 2022, through June 17, 2022.

Ms. Cruz, do you know where this time sheet 22 for Jenny Landa came from?

THE INTERPRETER: Counsel, I didn't catch the last part of the question. Can you repeat it?

MR. CUMMINGS: Yeah, I'm just asking her

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1 does she know where this time sheet that we're ² looking at here came from, the picture of it.

THE WITNESS: I don't know. I don't know 4 how that document arrived. It's not mine.

BY MR. CUMMINGS:

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- Q. Did Jenny Landa also work as a home health aide with the Iziques?
 - A. Yes, she was working with the Iziques.
 - Q. At the same time as you or before you?
- 10 A. She was working the morning shift, and I was 11 working the night shift. When I was coming in, she ¹² was leaving.
- Q. Moving down to page 2 of Exhibit B, I'll make this a little bigger, is -- do you recognize the handwriting on this time sheet?

And for the record, this is from June 13th, 2022, to June 19, 2022?

- 18 A. Yes, I filled that out with the Iziques' ¹⁹ daughter. She spoke with Diana to clarify the discrepancy with the hours; they still didn't pay for 21 those hours.
- 22 Q. What part of this time sheet shows me your handwriting?
 - A. The lower part, the bottom part.
 - Q. Right now I'm focused on the top. Can you

see where the name "Daisy" is?

A. Yes. On the top left of my screen is "Daisy," yes.

Q. Is that your handwriting, the word "Daisy"?

- A. No. The bottom is where you can find my 6 handwriting. This is a copy of the corrected hours ⁷ by Diana, hours that weren't paid.
- Q. For this particular week? Are you saying 9 that these hours written in here are not your 10 handwriting?
 - A. Because these are the hours that Diana corrected, and there were issues with the schedule.

13 She did this. I signed it. And these hours 14 were never paid.

Q. Okay. So, Ms. Cruz, I'm going to need you to listen to my question very carefully because you're answering a different question from what I'm

The question that I'm asking you requires a yes-or-no answer.

Do you see where the hours are on this time sheet?

- 23 A. The hours were placed on the bottom.
- ²⁴ I can't see the total of hours.
 - Q. Okay. All right. On your screen right now,

do vou see a document at the top where it says "6/13"?

A. Yes. I see the top, but I don't see the bottom, which is where there's the total hours shown.

Page 53

Page 54

Q. Yes, because I'm not asking you about the bottom.

And for some reason, I think that you're assuming that I'm going to ask you something that I'm not asking you.

MR. GOLDBERG: Object to form.

BY MR. CUMMINGS:

Q. And so I would please -- please just answer the question that I'm asking you.

Okay. The handwriting at the top of this page, is any of it your handwriting?

- Q. Do you know whose handwriting it is?
- A. Anna Maria.
- Q. Who is Anna Maria?
- 20 A. The daughter of the couple.
- 21 Q. Okay. And by "the couple," you mean the 22 Iziques?
 - A. (No verbal response.)
 - Q. "Yes"? Anna Maria is the daughter of the

25 | Iziques?

A. Yes.

Q. Did Anna Maria always fill out the hours on vour time sheets?

A. No.

- Q. It just so happens that on this particular time, on page 2 of Exhibit B, that Anna Maria filled out these hours; is that correct?
 - A. Yes.
- Q. Now, moving down to the bottom of this same document, on page 2 of Exhibit B, do you see your 11 handwriting anywhere?
 - A. Yes.

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- Q. Okay. And where is your handwriting?
- A. Where you see "Cruz Valdivieso HHA."
- Q. Now, you were also explaining that the hours for this particular week were incorrect.

Is that what you were trying to tell me before?

THE INTERPRETER: Can the interpreter ²⁰ request of Counsel Cummings to tell the witness, or ²¹ I will, for the -- that please keep the sentences short so that I'm able to catch everything. I only caught the beginning, if that's okay.

MR. CUMMINGS: Yeah, you can instruct her. ²⁵ That's fine.

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Page 56

CRUZ VALDIVIESO FIGUERA v. ALL VIP CARE, INC., & LIZ VELAZQUEZ McKINNON Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA

Page 55

¹BY MR. CUMMINGS:

Q. Okay. So now -- go ahead, because you have to interpret. Go ahead. Sorry.

A. Anna Maria helped because she would speak to ⁵ Diana. They -- they fixed the schedules. The hours were correct, but they are were still not paid.

And then when the hours were finally corrected, they said they're going to pay, "just go ahead and send the time sheet," but even though the 10 hours were corrected, Diana still didn't pay for those hours. I didn't get paid for those hours.

- O. Are you referring specifically to the hours 13 for this week of June 13, 2022, to June 19, 2022?
- A. No, not just those. I look at that, and ¹⁵ I can remember a little bit, but I can't recall the ¹⁶ exact dates.
 - Q. Right.

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So you're just speaking generally that you were not paid for all of your hours, not about this particular time sheet; is that right?

- A. Correct.
- Q. Previously, VIP's attorney asked you if these were all of the time sheets for all of the time that you worked at VIP.

Do you remember that?

A. Yes.

Q. And now how do you know that all 53 pages of this Exhibit B document are all of the hours that you worked for VIP?

A. I can't see all of the Exhibit B you're referring to. I can't recall that now. I can't recall.

If I'm able to see all of the pages, then, yes, but I have nothing here with me.

- Q. And have you ever seen all 53 pages of this 11 document before?
- A. No. I saw the pages after I left, when VIP sent all the documents and all the clauses.
- 14 Q. Before this deposition today, have you ever seen all 53 pages of the document that I am currently showing you on your screen, which is marked as 17 Exhibit B?
 - A. Is Exhibit B the time sheets that we filled out with the hours?
 - Q. Exhibit B is what I am showing you on your screen right now.
 - A. Okay. Perfect. Yes.
 - O. What are you answering "yes" to?
- A. That if that is the exhibit that you're

²⁵ asking me, then I do recognize it.

O. How do you recognize it?

2 A. Because those were the papers we filled out in order to get payment each week.

Page 57

Page 58

Q. Yeah.

Do you realize that this particular document that I'm showing you right now has 53 pages?

- O. But previously, when Mr. Goldberg asked you ⁹ if these were all of your time sheets, you said yes; 10 is that correct?
- A. Yes, they're talking about this -- I'm going 12 to have to --

13 MR. CUMMINGS: You know what? Scratch it. Scratch the question and answer. Let me do this. BY MR. CUMMINGS:

- O. On page 1, this is not your time sheet; correct?
- A. These are the -- these are the time sheets that we were -- we would fill out with our hours.

20 This is not my time sheet. This is Jenny 21 Landa's time sheet.

Q. Okay. On page 3 of this document, is this your time sheet?

You have to let the interpreter finish the 25 interpretation.

So I'm going to ask the question again.

On page 3, is this your time sheet?

- A. No, it's not mine.
- Q. On page 5 of Exhibit B, is this your time sheet?
- A. No.
- Q. So all of the time sheets that make up this document do not belong to you; is that right?
 - A. No. In this document, no.
- Q. And can you say that every time sheet that you ever filled out for VIP is contained within this 12 document at Exhibit B?
 - A. No.
 - Q. If you had to guess, how many time sheets do you think you filled out when you worked for All VIP?
- 16 A. I can't recall. There were many. I can't ¹⁷ recall.
 - O. Would you say it was more than 20?
 - A. Of course. I was with them for over 2 years.
 - Q. Would you say it was more than 100?
 - A. I don't know. I don't know.
 - Q. Did you work for All VIP every week over

24 those 2 years? 25

A. Yes. Almost 2 years.

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Page 60

Page 59

Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA

Q. And did you fill out a separate time sheet ² for every patient that you saw?

A. Yes.

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Q. And sometimes you saw more than one patient in one day?

A. Yes. Two patients a day.

Q. And you worked how many days a week for All VIP?

A. I worked all week, about 84 hours plus, 100 hours.

- Q. When you say "all week," how many days are vou referring to?
 - A. Monday through Sunday.
 - Q. When did you first --
 - A. Sorry. Monday through Saturday.
- 16 O. Okav. When did you first realize that you 17 were not being paid properly by All VIP?
 - A. Since I started working for VIP, there had been irregular payments.

20 And then I spoke to Diana, and payments started to come in more on time afterwards.

The -- there were some issues with payroll. I don't know what happened with payroll. Then they just didn't start paying every week.

Q. How did you discover that your payments were

1 irregular?

A. Since the beginning, there had been issues with payment. I would tell Diana, and she would say, 4 "I'll deposit," and she would deposit -- they would deposit, but then each week, it was the same issue.

Then it came to a point where I wasn't getting paid. I complained, but there was no payment.

THE INTERPRETER: Interpreter would like to request a short break if that's okay.

MR. CUMMINGS: Okay. How long do you need? When do you want to come back?

THE INTERPRETER: Is 10:00 okay?

MR. CUMMINGS: You want to come back at 14 15 12:40?

THE INTERPRETER: Yes, okay.

MR. CUMMINGS: Okay. Could you please just let me client know that she can cut her camera and microphone off?

THE INTERPRETER: Yes.

(Recess taken from 12:28 p.m. to 12:39 p.m.)

²²BY MR. CUMMINGS:

Q. Did you realize you were not paid correctly 24 because the hours on your time sheet did not match 25 the paychecks you were receiving?

A. (No verbal response.)

2 MR. CUMMINGS: I guess, Interpreter, can you please repeat the question to her so we can get the response?

Page 61

Page 62

THE WITNESS: Correct.

BY MR. CUMMINGS:

- Q. Who did you complain to when the hours on vour time sheet did not match the money you received ⁹ in your paycheck?
- 10 A. For the manager, Diana Ramirez, she said she, "I sent the hours to Liz. I don't understand 12 why they haven't paid them yet."
 - Q. Okay. So Diana Ramirez acknowledged that vour pay was incorrect sometimes?
 - A. Yes.
- 16 O. How would Diana Ramirez acknowledge that your pay was incorrect? Was that through email? Was 18 that verbally or through text?
 - A. Text and verbal.
- Q. When you had a verbal conversation with Diana Ramirez about incorrect paychecks, was it over 22 the phone or in the office?
 - A. Phone and text.
- Q. How many times did you complain about ²⁵ receiving incorrect payment over the 2 years that you

worked with VIP?

A. I always complained about the -- the payment inconsistencies, but these were affirmed in March.

And in April, when the -- the payments became even more irregular and more inconsistent.

- Q. Are you referring to March and April of 2022?
 - A. Yes.
- Q. And to this day, you have not received all the money that you're owed for the incorrect payments?
- A. I haven't received -- I haven't received the money owed for all the incorrect payments.
 - Q. Okay. No further questions.

FURTHER EXAMINATION BY MR. GOLDBERG:

Q. Okay. I'll try to make this as brief as possible.

20 Going back to -- and we don't need to bring 21 it up, but Exhibit B, which was the time sheets, 22 Ms. Cruz, is it true that the only time sheets that apply to your claims in this lawsuit are the ones that you signed for; correct?

A. That confuses me. The talk about exhibit

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Page 64

Page 63

Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA

this, Exhibit B confuses me. 1

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I would like to know if I have a representative representing me during this deposition.

MR. GOLDBERG: Mr. Cummings, do you want to acknowledge that?

MR. CUMMINGS: I'm sorry. I actually didn't catch everything she said.

She said she was confused about -- could you repeat it, Madam Interpreter?

THE INTERPRETER: "That confuses me. The ¹² exhibit this, exhibit that, Exhibit B confuses me. 13 I'd like to know, do I have a representative here for me during this deposition."

MR. CUMMINGS: Oh, okay. Yeah, I'm your attorney, Ms. Cruz, so I'm the representative here.

I can't give you advice in the deposition.

THE INTERPRETER: I just need the last part,

19 Counsel? I didn't catch that.

MR. CUMMINGS: I can't give you advice during this deposition.

22 THE WITNESS: Yes, I'm confused because I'm being showed Jenny's time sheet, which is not mine. And I'm confused as to why they're showing me her 25 time sheet.

¹BY MR. GOLDBERG:

O. And this is the reason why I'm trying to get clarification that the only time sheets that are 4 germane to this lawsuit are the ones that are signed by Ms. Cruz.

None of the other time sheets, whether it be by Jenny, Ms. Murphy, or anybody else are relevant to this lawsuit: correct?

- A. That is correct. I understand.
- Q. Thank you.

There was discussion about the time sheet 12 from June 13th through June 19th where Ms. Cruz testified that this was a corrected time sheet that was had by and signed for by Anna on behalf of the patient: correct?

- A. Yes.
- 17 Q. You testified that there was text messages 18 between you and Diana concerning your claims that you 19 were not properly paid; correct?
 - A. Yes.
- Q. Are those text messages still available on vour phone? 22
- 23 A. Yes. And I'd like to add that I also sent 24 some of those to my lawyer.
 - Q. Some of them or all of them, ma'am?

A. Some because others were deleted.

2 Q. You made the comment that Diana Ramirez acknowledged payroll errors and that she was going to address them with Liz.

Page 65

Page 66

Do you recall that?

A. She said that she would send that to payroll, that there were issues with payroll, that they had changed the --

THE INTERPRETER: I'm going to have to ask ¹⁰ Ms. Cruz to repeat that.

MR. GOLDBERG: Okay. Maybe if I just ¹² rephrase the question.

THE INTERPRETER: No. She said that the thing is if she doesn't stop, I can't catch all of it, so I -- I mentioned --

MR. GOLDBERG: I apologize.

THE INTERPRETER: No, no. It's okay.

18 THE WITNESS: Diana had said that the hours would be paid, that there were issues with payroll, 20 that there was no payroll personnel, that they were changing offices.

They told us to wait for the payments, that 23 they were going to give them and to wait for some time, that there was change in personnel, that the 25 payments were not made.

They left us one week without pay. There was three people working at that house at that time,

but the next day we were paid.

There was no pay that Friday. We were actually paid that Saturday. And since then, it 6 became an issue. We -- since then, there were irregular payments, and I wasn't paid.

BY MR. GOLDBERG:

- Q. So is it fair to say that Diana acknowledged that there were issues in the payroll system at the 11 time or that there was specific errors on behalf of 12 Ms. Cruz's time sheets?
- A. She acknowledged there were issues with the payment system. I was apart of this apparent type of ¹⁵ lottery in regard to payment. Some people were paid; some people were not. And most people left the agency because of that.
- O. You testified that you did not know the 19 exact amount of wages or compensation that was not 20 paid to you that is due; correct?
 - A. Yes. I can't recall.

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During that time, yes, I had the exact amounts, but right now it's been so long, I don't have them.

Q. Does a document exist that identifies the

Case 0:22-cv-61553-WPD Document 62-3 Entered on FLSD Docket 07/18/2023 Page 19 of 20 Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA Entered on FLSD Docket 07/18/2023 Page 19 of 20 CRUZ VALDIVIESO FIGUERA V. ALL VIP CARE, INC., & LIZ VELAZQUEZ McKINNON

1	Page 67 exact amount that is due to you?	1	Page ERRATA SHEET	69
2	A. I don't know. I sent the time sheets with	2		
3		3	IN RE: STATE OF FLORIDA V. JOSEPH TRAEGER DEPOSITION OF: CRUZ DAICELIS VALDIVIESO FIGUERA TAKEN: June 6, 2023	
4	all my hours to my lawyer, and he has it. Q. Does a document exist or documents that	4	DO NOT WRITE ON TRANSCRIPT - ENTER CHANGES HERE	
		5	PAGE # LINE # CHANGE REASON	
	identify the specific dates that you believe that you	6		
6 7	were not properly paid for?	7		
	A. Yes. I sent that, and they exist. I sent			
8	that to my lawyer when I was coming up with the	8		
9	with the lawsuit.	9		
10	Q. Just give me one second. I believe that	10		
11	we're concluded on my end.	11		
12	MR. CUMMINGS: Sorry. No further questions	12		
13	for me, and Ms. Cruz we will read.	13		
14	MR. GOLDBERG: And we will order a copy.	14		
15	THE REPORTER: Mr. Cummings, would you like	15		
16	to order a copy of the transcript?	16		
17	MR. CUMMINGS: Not at this time. Thank you.	17		
18	But can I please have your email address? I saw	18		
19	something at B Reporting.	19		
20	THE REPORTER: Yeah.	20	Please forward the original signed errata sheet to this office so that copies may be distributed to all	
21	(Deposition concluded at 12:56 p.m.)	21	parties.	
22	(Deposition Exhibits A through D were marked	22	Under penalty of perjury, I declare that I have read my	
23	for identification by the court reporter after the	23	Under penalty of perjury, I declare that I have read my Zoom Deposition and that it is true and correct subject to any changes in form or substance entered here.	
24	conclusion of the deposition.)	24	DATE:	
25	•	25	SIGNATURE OF DEPONENT:	
1	Page 68	1	Page	70
2	CERTIFICATE	2	UNITED STATES DISTRICT COURT)	
3	CERTIFICATE	3	SOUTHERN DISTRICT OF FLORIDA)	
4	UNITED STATES DISTRICT COURT)	4		
5	<i>'</i>	5	I, the undersigned authority, certify that	
6	SOUTHERN DISTRICT OF FLORIDA)	6	CRUZ DAICELIS VALDIVIESO FIGUERA, personally appeared	
_	T1 1 (C (1 (T1 1.1	7	before me via Zoom on the 6th of June, 2023, and was	
.7	Thereby certify that I have read the	,		
	foregoing deposition by me given, and that the	8	duly sworn.	
9	statements contained herein are true and correct to the		WITNESS b d d CC d d. d 12d.	
10	best of my knowledge and belief, with the exception of	10	WITNESS my hand and official seal this 13th	
11	any corrections or notations made on the errata sheet,	11	day of June, 2023.	
12	if one was executed.	12		
13		13		
14	Dated thisday of, 2023.	14		
15		15	HALEY DAWN WESTRA, RPR, CRR	
16		16	Reporter and Notary Public	
17		17		
18		18	Commission No. 638457	
19		19	Commission No. 638457 Expires: October 24, 2026	
20	CRUZ DAICELIS VALDIVIESO FIGUERA	20		
21	CRUZ DAICELIS VALDIVIESU FIGUERA	21		
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Case 0:22-cv-61553-WPD Document 62-3 Entered on FLSD Docket 07/18/2023 Page 20 of 20 CRUZ VALDIVIESO FIGUERA v. ALL VIP CARE, INC., & LIZ VELAZQUEZ McKINNON

Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA

Page 71 1 CERTIFICATE 2 UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA I, HALEY DAWN WESTRA, Reporter and Notary, in and for the State of Florida at large, do hereby certify that I was authorized to and did stenographically report the Zoom Deposition of CRUZ DAICELIS VALDIVIESO FIGUERA; that a review of the transcript was requested; and that the foregoing pages, numbered from I to 67, inclusive, are a true and correct transcription of my stenographic notes of said Zoom Deposition. 5 8 I further certify that said Zoom Deposition was taken at the time and place hereinabove set forth and that the taking of said Zoom Deposition was commenced and completed as hereinabove set out. 10 11 12 This Zoom Deposition occurred during the COVID-19 pandemic, conducted using videoconference technology, and it is therefore subject to the technological limitations of court reporting remotely. 13 I further certify that I am not an attorney or counsel of any of the parties, nor am I a relative or employee of any attorney or counsel of party connected with the action, nor am I financially interested in the 16 17 18 The foregoing certification of this transcript does not apply to any reproduction of the same by any means unless under the direct control and/or direction 19 20 of the certifying reporter. 2.1 DATED this 13th day of June, 2023. 22 HALEY DAWN WESTRA, RPR, CRR STENOGRAPHIC REPORTER 24 25 Page 72 UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA CASE NO. 0:22-CV-61553-WPD 1 2 CRUZ VALDIVIESO FIGUERA, Plaintiff, 5 6 All VIP CARE, INC., & LIZ VELAZQUEZ McKINNON, 8 Defendants. 10 11 12 IN RE: DEPOSITION OF CRUZ DAICELIS VALDIVIESO FIGUERA 13 TAKEN: June 6, 2023 DATE E-MAILED TO WITNESS: 14 TO: CRUZ DAICELIS VALDIVIESO FIGUERA (Read through OPPOSING COUNSEL) 15 The referenced transcript has been completed and awaits reading and signing. 17 18 The transcript is 67 pages and you should allow yourself sufficient time. 19 20 Thank You, 21 22 23 24 25